



Marisa Pollock

If you can't figure out your purpose, figure out your passion. For your passion will lead you right into your purpose." - T.D. Jakes

Passion is what drives us every day to achieve the impossible. My passion can be traced back to my adolescence, a young Hispanic girl being raised by a single mother who worked two jobs to take care of me and my brother. At the age of 5, I still remember her telling me how smart I was, and I was going to go to college - impossible! She instilled that passion to succeed and pushed me through high school, where I graduated with honors, top 10% of my class with scholarships for academic performance and first generation college student. Those scholarships provided a full ride to Newman University, where I graduated with my bachelor's in business administration.

My passion is people. As a leader I am passionate about my team, connecting with them, bringing ideas together to change an outcome for a customer or drive future growth.

I am passionate about customers who fly the aircraft that I have supported throughout my 23 years at Textron Aviation. Passion is what drives me to do the impossible every day for my customers and ensure they stay in the air so they can continue to meet their business needs.

I have enjoyed many positions throughout my career in production control and logistics, supply chain and operations, all were focused on providing the right part at the right time. However, the role that was the most challenging and allowed me the opportunity to again achieve the impossible was becoming the first female operations manager for our main metal bond facility. I was responsible for supplying parts for over 20 production models across all Textron Aviation facilities. This role helped prepare me for my future position within aftermarket working directly with our aircraft customers. Currently, I am the Director of Customer Support for aftermarket parts and distribution, leading a skilled team of service experts that provide 24/7 parts support for over 30,000 aviation customers around the world.

My passions have led me to my purpose, inspiring young people to succeed and achieve the impossible. Outside of work, I am a volunteer for the Wichita Children's Home and a mentor to my three children who are aspiring young business professionals. I am also an avid Chiefs fan, and you will see me cheering my team on every game.